VEVOR

Upgrade · The Home Creator Way

COTTON CANDY MAKERS
USER MANUAL

VEVOR Support Center

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3	MHTJXM03F (PINK AU)		11	MHTJXM02L (BLUE EU)	
4	MHTJXM01H (RED US)		12	MHTJXM03L (BLUE AU)	
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VEVOR
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COTTON CANDY MAKERS



MHTJXM01F MHTJXM02F MHTJXM03F
MHTJXM01H MHTJXM02H MHTJXM03H
MHTJXM01L MHTJXM02L MHTJXM03L



MHTJJPZY01 MHTJJPZY02 MHTJJPZY03
MHTJJPZY01-S MHTJJPZY02-S MHTJJPZY03-S



MHTJJPHC01 MHTJJPHC02 MHTJJPHC03
MHTJJPHC01-S MHTJJPHC02-S MHTJJPHC03-S

Note:This user manual is applicable to the cotton candy machines. Please read it carefully before use.

This is the original instruction, please read all manual instructions carefully before operating. VEVOR reserves a clear interpretation of our user manual. The appearance of the product shall be subject to the product you received. Please forgive us that we won't inform you again if there are any technology or software updates on our product.

	Warning: To reduce the risk of injury, users must read the instructions manual carefully.
	Indoor use only.
	Pay attention to high temperatures to prevent burns.
	**CORRECT DISPOSAL** This product is subject to the provision of European Directive 2012/19/EC. The symbol showing a wheelie bin crossed through indicates that the product requires separate refuse collection in the European Union. This applies to the product and all accessories marked with this symbol. Products marked as such may not be discarded with normal domestic waste, but must be taken to a collection point for recycling electrical and electronic devices.
	Compliance is an EC & UK security certification.

IMPORTANT SAFEGUARDS

Thank you for using this product. In order to make sure that you can operate the machine correctly, read this instruction carefully before operation and keep it properly for future reference. Please read the precautions and safety rules on this page to ensure your safe use. This manual will outline safety warnings and precautions, operating, maintenance, and cleaning. The warnings and instructions reviewed in this manual cannot cover all possible conditions and situations that may occur. Caution and common sense are not built into this product, since we believe that the users will comply with these codes. Before starting a training program or engaging in strenuous endurance activity on the device, please consult a doctor.

When using electrical appliances, basic safety precautions should always be followed including the following，FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN ELECTRIC SHOCK, FIRE, SEVERE BURNS, OR PERSONAL INJURY. This appliance is intended for commercial/residential food heating and cooking only; improper use voids all warranties and liabilities**.**

⚠**GENERAL HAZARD WARNINGS**

◎ **HOT SURFACE / BURN HAZARD –** Cooking plate, housing, edges, and knobs may reach extreme temperatures during operation and cooling. Do not touch hot surfaces with bare hands. Use heat-resistant gloves, oven mitts, or designated handles only. Keep clothing, hair, utensils, and flammable materials away from hot surfaces.

◎ **ELECTRIC SHOCK HAZARD –** Never immerse the appliance, power cord, plug, control panel, or electrical components in water or any liquid. Do not operate with wet hands. Do not pull, twist, or place the power cord near hot edges, sharp corners, or heated surfaces.

◎ **FIRE HAZARD –** Do not leave the appliance unattended while in use. Do not use on or near flammable surfaces (curtains, paper, plastic, wood, cardboard). Regularly remove grease buildup to prevent fire risks. Do not use flammable aerosols or cleaners near the operating appliance.

◎ **CHILD & VULNERABLE PERSON SAFETY –** This appliance is not intended for use by young or infirm persons unless supervised by a responsible person to ensure that they can use the appliance safely. Young children should be supervised to ensure that they do not play with the product. Pets should stay away from the product.

⚠**WARNING:**

1. Read all instructions.
2. Do not touch hot surfaces. Use handles or knobs.
3. To protect against electrical shock do not immerse cord, plugs, or appliance in water or other liquid.

4. Close supervision is necessary when any appliance is used by or near children.
5. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts
6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair, or adjustment.
7. The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
8. Do not use outdoors.
9. Do not let cord hang over edge of table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
12. Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
13. Do not use appliances for other than intended use.
14. Household used only.

COMPLIANCE STATEMENT

This product is manufactured in compliance with applicable safety standards and regulations for the European Union, United Kingdom, United States and Canada.This product is for indoor adult use only and is not a toy.

SAVE THESE INSTRUCTIONS

SAVE THESE INSTRUCTIONS

Note For Cord:

A short power-supply cord is provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord.Extension cords are available and may be used if care is exercised in their use.If an extension cord is used:

1) The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance;

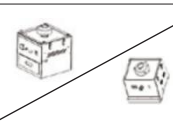
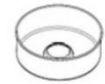
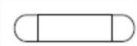
2) The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally; and

3) The extension cord should be a grounding-type 3-wire cord.

PRODUCT PARAMETERS

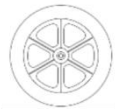
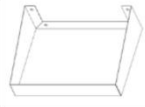
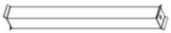
Model	Heating Plate Power	Dimensions(mm)	Voltage	Frequency
MHTJXM01F MHTJXM01H MHTJXM01L	1000W	518*518*415	AC120V	60Hz
MHTJXM02F MHTJXM03F MHTJXM02H MHTJXM03H MHTJXM02L MHTJXM03L			AC220-240V	50/60Hz
MHTJJPZY01 MHTJJPZY01-S		518*518*485	AC120V	60Hz
MHTJJPZY02 MHTJJPZY02-S MHTJJPZY03 MHTJJPZY03-S			AC220-240V	50/60Hz
MHTJJPHC01 MHTJJPHC01-S		518*820*1000	AC120V	60Hz
MHTJJPHC02 MHTJJPHC02-S MHTJJPHC03 MHTJJPHC03-S			AC220-240V	50/60Hz

PACKING LIST

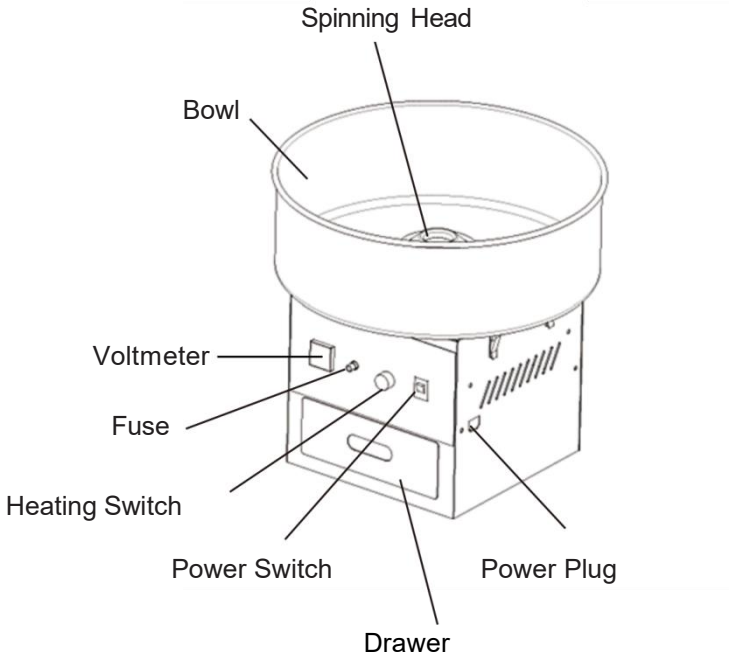
Item	Part Name	QTY	Picture
1	Cotton Candy Machine	1 PCS	
2	Stainless Steel Bowl	1 PCS	
3	Stainless Steel Sugar Scoop	1 PCS	
4	Fuse	1 PCS	
5	Power Cord	1 PCS	
6	User Manual	1 PCS	
7	Installation Tools Note: For the cart-style ones only.	1 SET	

INSTALLATION KIT ACCESSORIES LIST

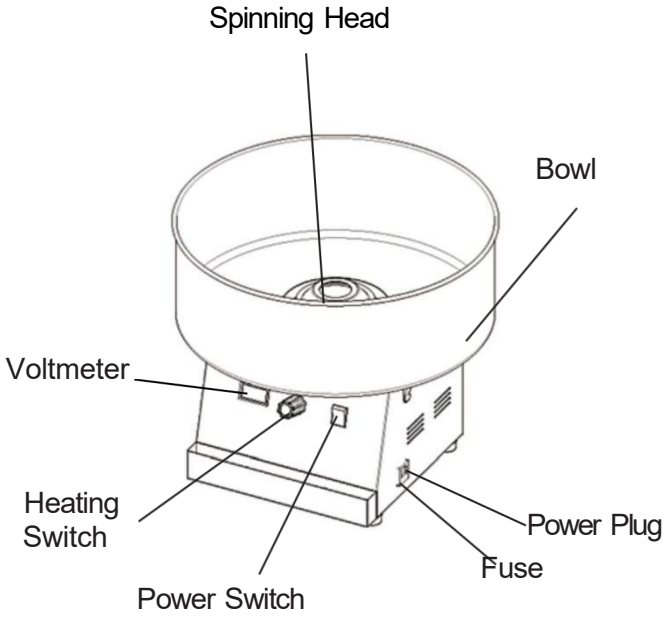
Note: Only the cart-style machines come with the installation kits.

Item	Part Name	QTY	Picture
1	Wheel	2 PCS	
2	Table	1 PCS	
3	Handle	1 PCS	
4	(P1) - Long Bracket	2 PCS	
5	(P2)-Short Bracket (Wheel Mounting)	2 PCS	
6	(P3)-Transverse Fixing Bracket	3 PCS	
7	Plastic Pad	2 PCS	
8	Bolts (M8*70)	2 PCS	
9	Screw (M5*12)	16 PCS	
10	Screw (M5*35)	6 PCS	

PRODUCT COMPOSITION DIAGRAM



Cotton Candy Machine
(Countertop Type with Cabinet)



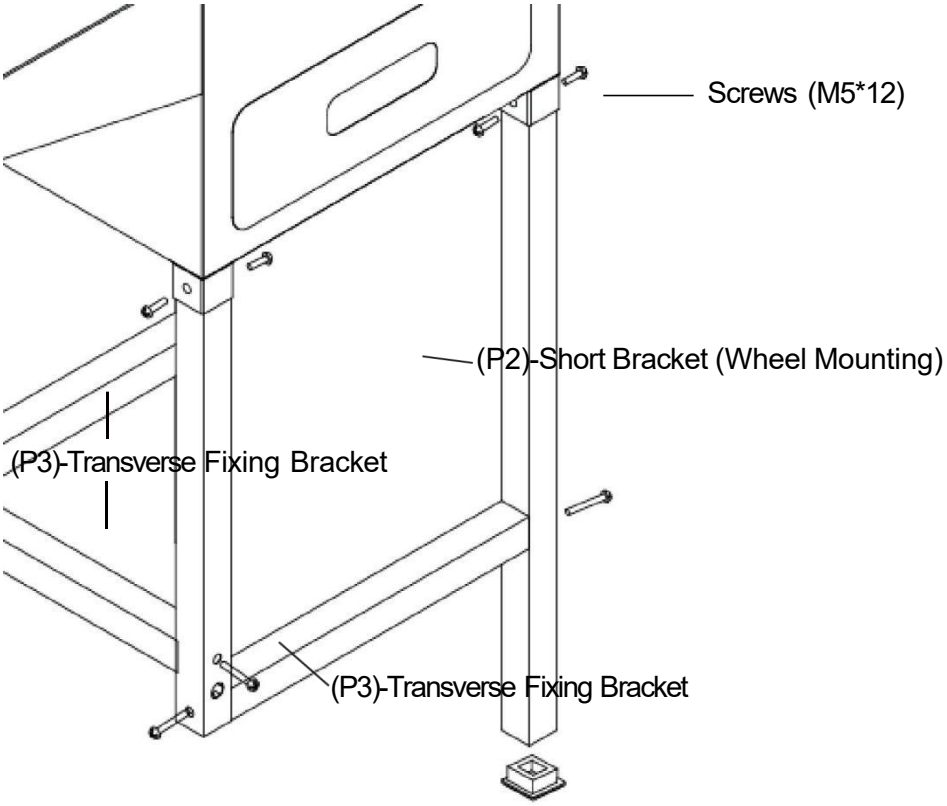
Cotton Candy Machine (Countertop Type)



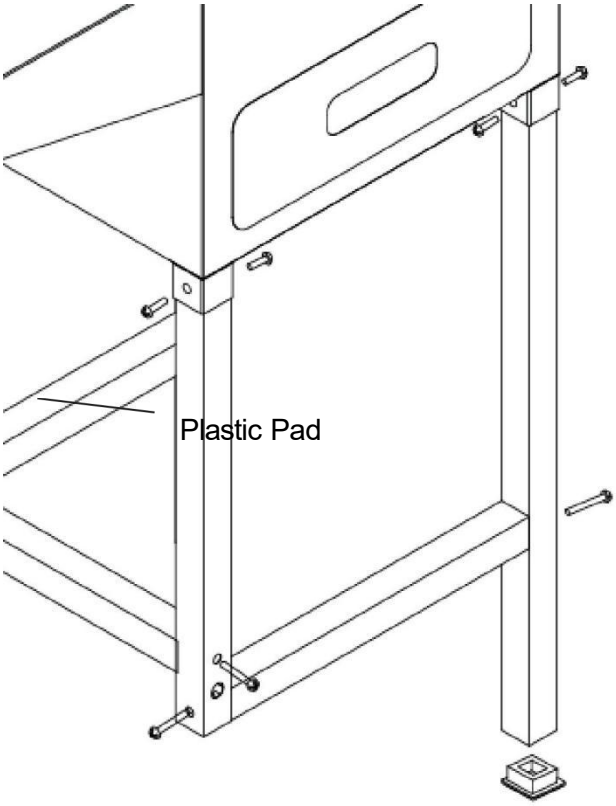
Cotton Candy Machine (Cart Type)

Please install the wheels for the Cart Type in the following order.

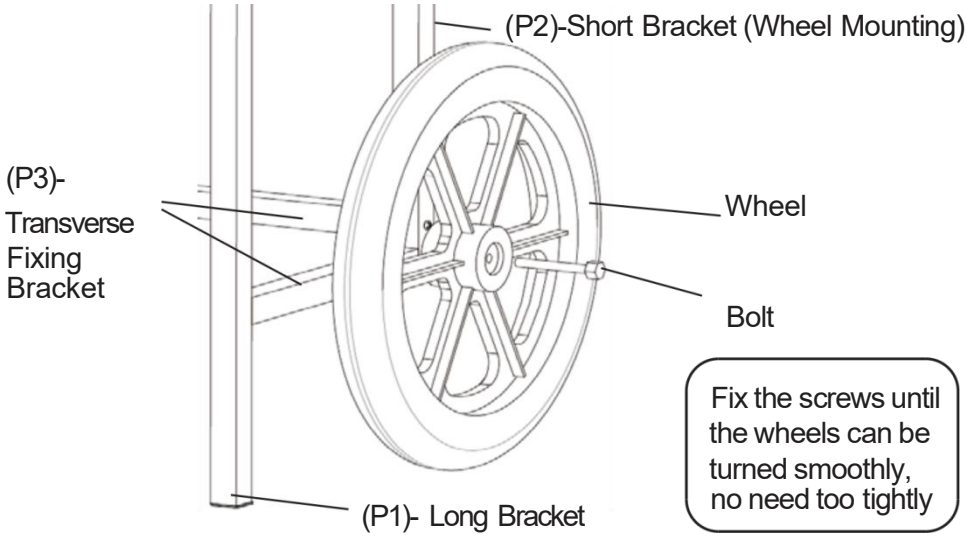
1. Use screws (M5*12) and screws (M5*35) to install the bracket as shown in the figure. The installation steps on both sides are the same.



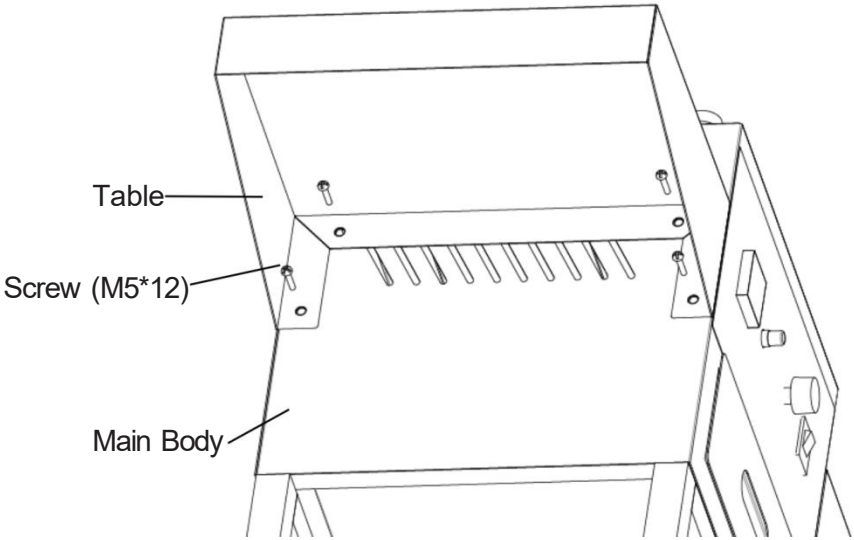
(P1)- Long Bracket

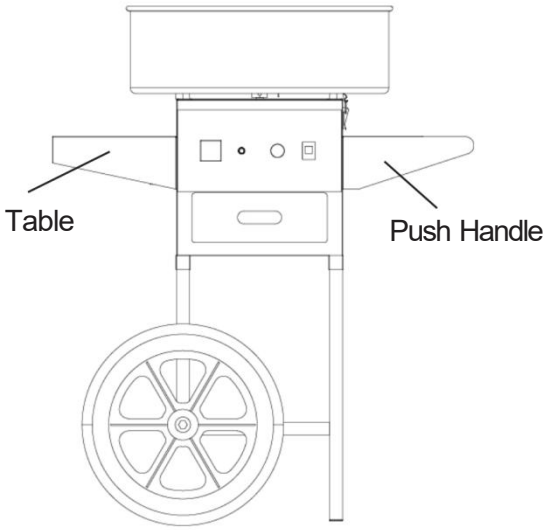


2. Install two wheels under the frame with two Bolts (M8*70).

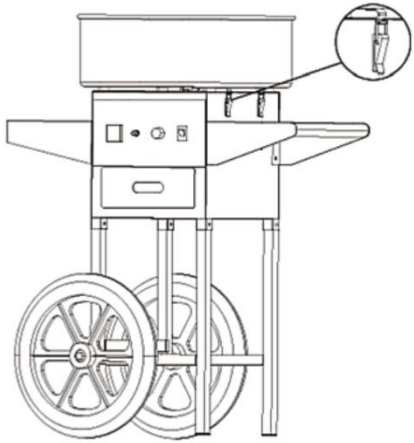


3. Install the table on the left side of the main body, and install the push handle on the right side with 8 pcs Screw (M5*12)

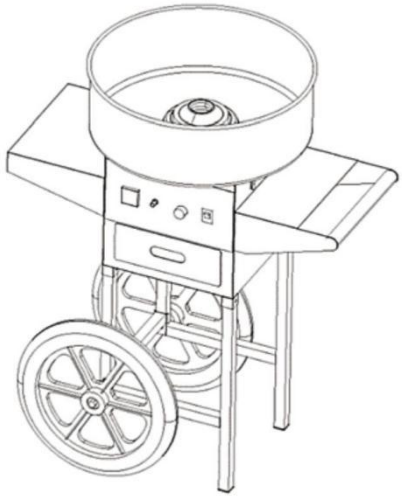




4. Place the stainless steel pan on top of the box and fix it with the 4 locking clips on both sides.



5. After all assembly is completed, it is ready to use. Please properly keep the other components, which will be used during use or maintenance.



OPERATION PRECAUTIONS

1. Please read this manual carefully before use. In order to give full play to its advantages and achieve satisfactory results, please understand the structure and function of the machine, and be familiar with its main parts and related safety operations.
2. After taking the machine out of the package, rinse the bowl and spinning head with a small amount of clean water, and then wipe the water stains with a soft cloth.
3. The machine should be installed on a supported workbench, keeping a distance from the ground.
4. Before starting the machine, please check whether the voltage of the power supply used is consistent with the voltage of the machine used. Ensure that the contact between the socket and the machine meets the safety
standards, the leakage protection switch and ground wire are installed, and everything meet the electricity requirements.

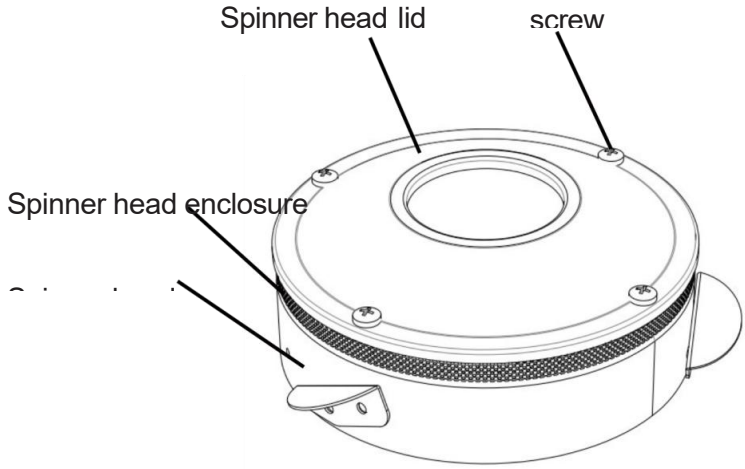
OPERATING INSTRUCTIONS

1. Press the switch to turn on the machine and wait for 1-2 minutes. Observe whether the machine runs smoothly when the spinning head of the machine is rotating. If the vibration is too severe, the machine needs to be adjusted. It must be ensured that the machine is placed stably.
2. Adjust the voltage knob to Max and the voltmeter will change with the adjustment. Warm up the machine for 2-3 minutes. After preheating, the voltage can be adjusted according to the user's temperature requirements.
3. First, pour half a teaspoon of sugar, test the degree of heating and sugar production. When everything is okay, then pour a spoonful of clean white
sugar in the center of the Spinner Head.
4. After about 3 seconds, the cotton candy starts to squirt out. Take a bamboo stick and rotate it a few times along the inner wall of the bowl. Then, place the stick horizontally and rotate it over the spinning head to form cotton candy. Different shapes can be made by tilting the sticks.
5. After making enough cotton candy, turn off the machine.

CLEANING

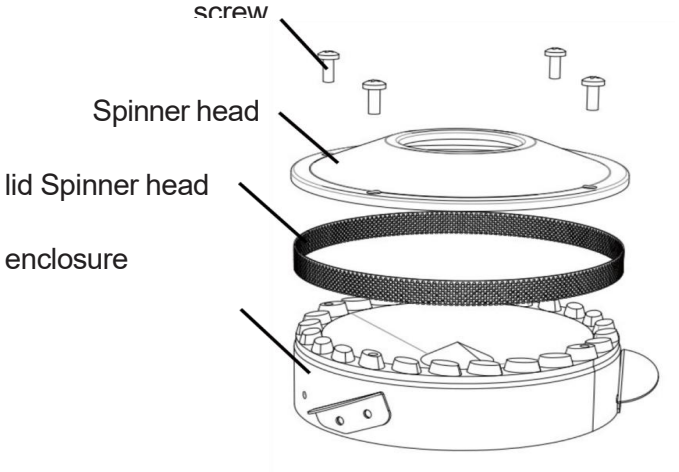
1. The machine needs to be cleaned after the cotton candy is made, otherwise the spinning head may be blocked. Keep the machine running during the cleaning process, pour a small amount of water into the rotor, then the rotor will shake off the water slowly. After that, turn off the machine and clean it with a dry soft cloth.
2. If the spinning head is blocked, turn off the machine and open the spinning head, then clean up the burnt sugar.
3. Do not wash the machine with detergents such as washing powder.
4. Do not rinse the machine directly with water.

Please use the following cleaning methods for these models MHTJJPZY01-S MHTJJPZY02-S MHTJJPZY03-S
MHTJJPHC01-S MHTJJPHC02-S MHTJJPHC03-S



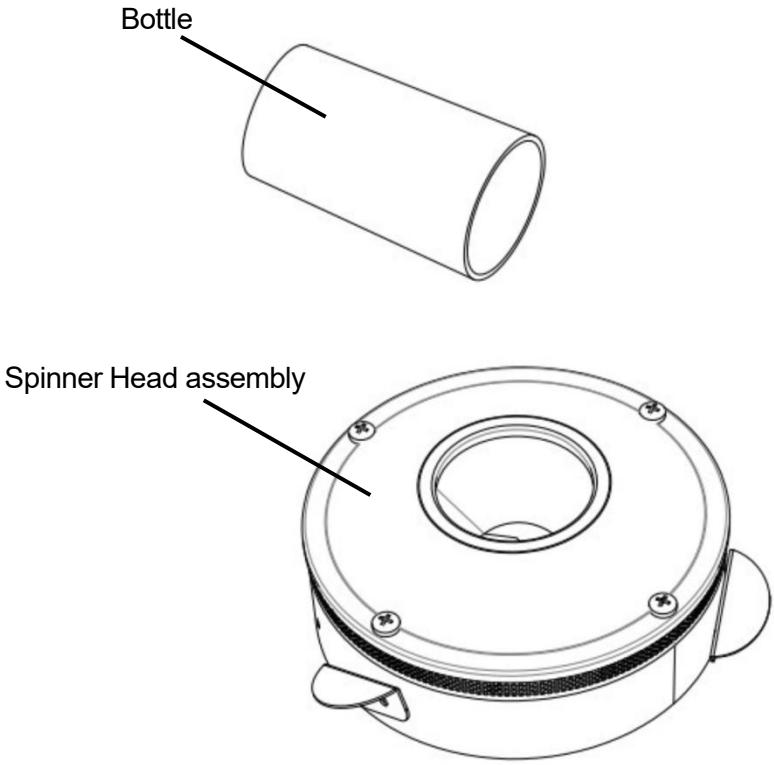
Spinner head Cleaning Method 1:

1. Turned off the machine, disassemble the 4 screws on the spinner head assem- bly , remove the head lid and wipe it with a clean rag.
2. Disassemble the spinner head enclosure from the unit and wipe it clean with a clean rag.
3. Clean the spinner head and wipe the surface and other areas with a clean rag.



Spinner head Cleaning Method 2:

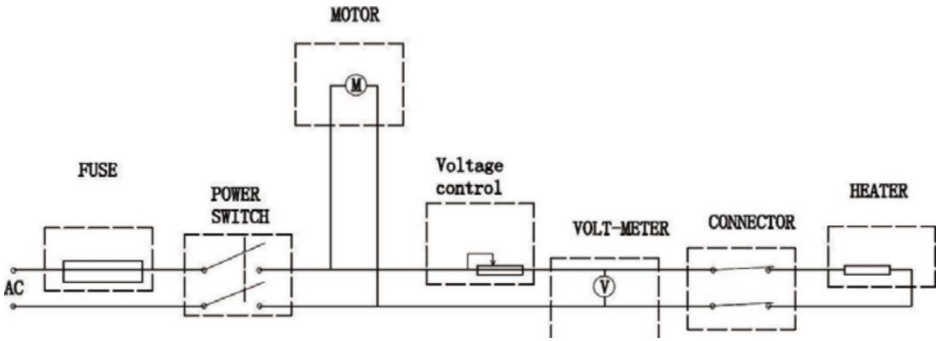
1. Turn on the machine, when feel the spinner head hot , pour a cup of water (about 100ml) into the opening . The remainder sugar and sugar silk could be dissolved by hot water, and the water be thrown into the bowl through the
small holes in the spinner head enclosure.
2. After the water is thrown into the bowl completely, turn off the machine, wipe the water in the bowl with a rag.



NOTICE

1. Minors are prohibited from using this product.
2. Do not put the wire close to the hot surface. Do not immerse the lugs on the machine in water or other liquids. Do not use damaged cords, sockets or plugs.
3. The machine must be properly installed before inserting the plug into the outlet. When not in use or before cleaning, turn off the switch, unplug the power supply, wait for the spinning head to stop rotating, and wait for the machine to cool down.
4. Do not touch the rotating spinning head when the machine is working. Do not reach your hands.into the bowl until the sugar is gone. To avoid burns, do not move the machine while it is working.
5. Do not touch the plug or wire when the plug or wire is wet or your hands are wet, otherwise it may cause an electric shock.
6. The motor of this machine is designed to have a temporary cut-off rate of 80%, so long-term continuous operation should be avoided. After working
continuously for one hour, you should pause for 20 minutes before starting to work, which will greatly extend the service life of the motor.
7. Whether it is cleaning, maintenance and other related work, the power should be turned off first, and the power plug should be unplugged. The machine is not allowed to run without load for a long time.
8. Cleaning agents are not allowed to be used during cleaning to prevent the cleaning agents remaining on the machine from being eaten by mistake.

CIRCUIT DIAGRAM



TROUBLESHOOTING

Fault: No Sugar Filament

1. Check whether the Spinner Head is rotating or not, and stop the machine to sense whether the Spinner Head is hot.
2. If the Spinner Head does not rotate: check whether the machine is powered on, and whether the motor is broken.
3. If the Spinner Head is not hot: check whether the machine is powered on, whether the Spinner Head is ringing, and whether the voltage is excessive.
4. Unscrew the fuse knob on the panel or pry open the fuse cover (for Countertop Type) in the socket, then, take the fuse out to check whether it is burnt out.
5. Remove the baffle & upper cover and take out the cover through the spinning head, then you can see the internal condition of the machine. Check whether the carbon brush is loose or not working, if so, replace it with a new one.

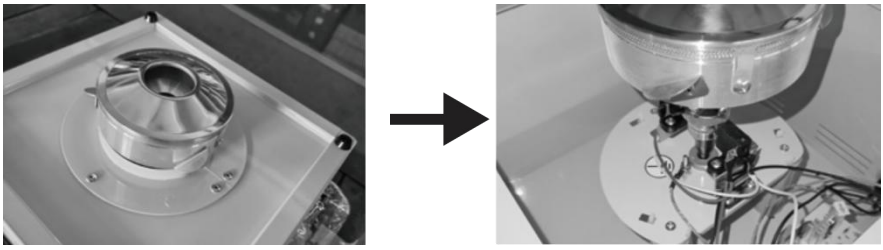
NOTICE FOR CARBON BRUSH

Please replace the carbon brush in time if the following situations occur during routine maintenance inspection and use:

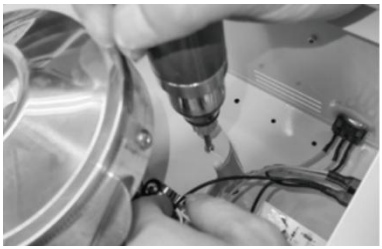
1. The carbon brush has a relatively large spark and smoke.
2. The contact surface of the carbon brush on the slip ring is less than 70%.
3. Carbon brush spring pressure mismatch, etc.

REPLACE THE CARBON BRUSH STEPS

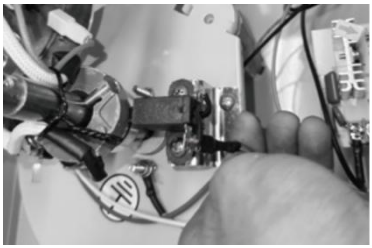
1. Remove the screws fixing the baffle plate and top cover and take out the baffle and top cover.



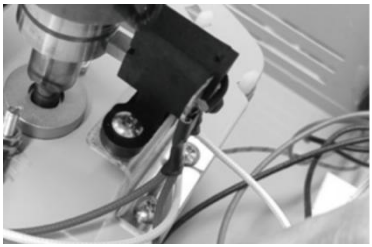
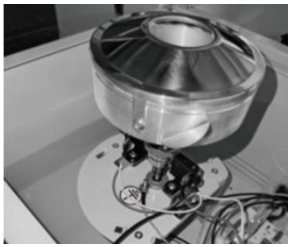
2. Remove the connecting end of the carbon brush, remove the fixing screws, and take out the old carbon brush. (In order to facilitate the installation and disassembly, the fixing screw of the Spinner Head can be removed first to increase the operating space)




3. Replace the new carbon brush, place it in position and fix it with screws, and plug in the connecting end.




4. Check the installation of the new carbon brush. (whether the spring and the installation contact is good)

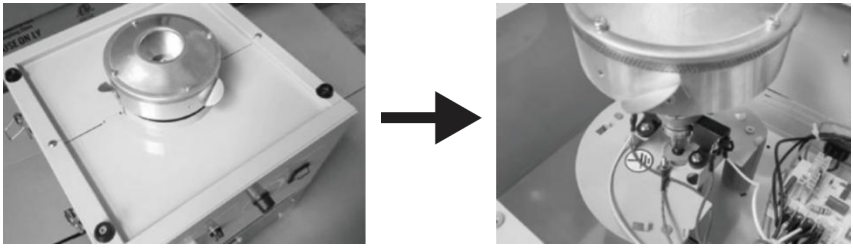
5. Reinstall the top cover and baffle, complete the carbon brush replacement.



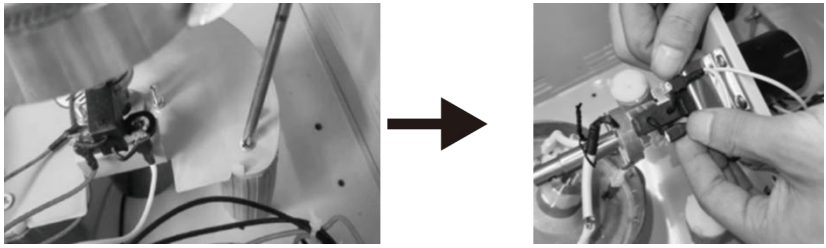
Note: The carbon brush is a consumable and should be replaced after a period of use.
Record the wiring assembled way before disassembly the carbon brush from the machine, easy for re-installation.

Please use the following replacement methods for these models MHTJJPZY01-S MHTJJPZY02-S MHTJJPZY03-S MHTJJPHC01-S MHTJJPHC02-S MHTJJPHC03-S

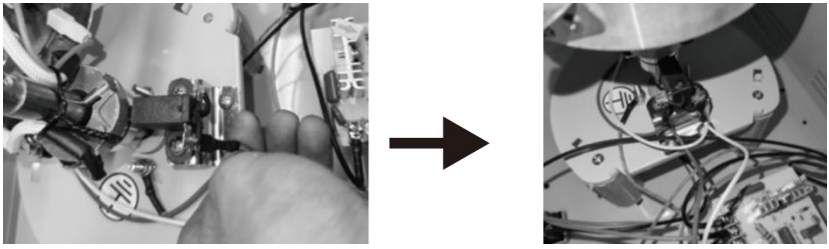
1. Remove the screws fixing the baffle plate and top cover and take out the baffle and top cover.



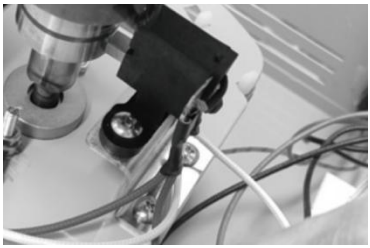
2. Remove the connecting end of the carbon brush, remove the fixing screws, and take out the old carbon brush. (In order to facilitate the installation and disassembly, the fixing screw of the Spinner Head can be removed first to increase the operating space)

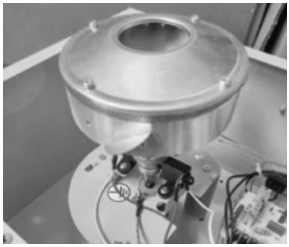


3. Replace the new carbon brush, place it in position and fix it with screws, and plug in the connecting end.



4. Check the installation of the new carbon brush. (whether the spring and the installation contact is good)

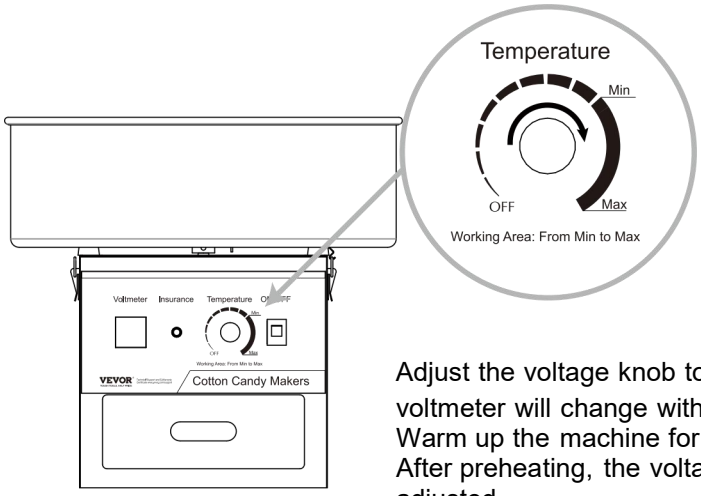




5. Reinstall the top cover and baffle, complete the carbon brush replacement.



Note: The carbon brush is a consumable and should be replaced after a period of use.
Record the wiring assembled way before disassembly the carbon brush from the machine, easy for re-installation.



Adjust the voltage knob to Max, and the voltmeter will change with the adjustment. Warm up the machine for 2-3 minutes. After preheating, the voltage can be adjusted
according to the user's temperature requirements.

WARNING

Please read the instructions carefully and use them correctly. Wrong use may cause personal injury and product damage. If there is any problem with the product, please contact the
customer. Special reminders are as follows:

1. Product usage instructions remind users that the product needs to be preheated before use. Do not add sugar directly without turning it on before use. Wait for about 2 minutes before
adding sugar. Then the sugar strands will come out to make marshmallows.
2. When starting up and using it for the first time, you need to adjust the temperature control switch to the maximum position for the best. When working with marshmallows, do not touch the candy head equipment with your hands. Do not use other tools to forcefully stop the equipment. The equipment must be placed on a platform or flat ground to avoid tilting.
3. It is forbidden to rinse the product directly with the tap to avoid damage to the computer due to water entering the product and making the product unusable.
4. The 8 black spots on the bottom buckle of the product are process welding points. The product is a stainless steel sugar bowl. Please feel free to use it because rust spots are not a product quality problem. The entire product has passed food certification.
5. Please keep the instruction manual and wearing accessories properly. There are installation videos and simple troubleshooting videos online for your careful reading and reference.
6. When a product malfunctions, non-professional certified personnel are not allowed to start the machine for repairs to avoid safety accidents. Please contact customer service as soon as possible.

COTTON CANDY TROUBLESHOOTING

No.	Description of Adverse Phenomena.	Solution	Remark
1	The switch light is on, no heating, ignition.	Replace Carbon Brush.	Reference replacement video. Please contact customer service for a video
2	The switch light does not light up, the spinning head does not rotate, and it does not heat.	Replace Fuse.	Reference replacement video. Please contact customer service for a video
3	After power is turned on, the light turns on and the voltmeter pointer shakes.	Replace pressure regulating valve.	Referencereplacement video. Please contact customer service for a video
4	No heating, light on, machine spinning head rotating.	Terminal fall off.	Reference video of connecting terminal. Please contact customer service for a video
5	No heating, light on, machine spinning head rotating, ignition.	Replace Carbon Brush.	Reference replacement video. Please contact customer service for a video
6	The switch light is on, but the machine head does not rotate or heat.	Replace pressure regulating valve.	Reference replacement video. Please contact customer service for a video
7	The switch light is on, the machine spinning head does not rotate, but heating.	The motor terminals are loose or the motor is broken.	
8	There is abnormal noise and loud noise.	Shock absorber pillars are uneven.	Refer to the shock absorber a djustment video. Please contact customer service for a video
9	There is temperature, but the temperature cannot be reached.	Replace pressure regulating valve.	Reference replacement video. Please contact customer service for a video
10	The switch light is on, there is no heating, and the machine spinning head rotates.	Replace Carbon Brush.	Reference replacement video. Please contact customer service for a video

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